



## eLEARNING: Data Protection - GDPR in Practice; Information Security Awareness; Recognising Personally Identifiable Information

### Overview

Data Protection training has never been more important. Research shows that over half UK organisations do not understand and comply with current legislations. The new European General Data Protection Regulation (GDPR) is coming into force in May 2018, and will be included in the new UK Data Protection Act 2017.

Those handling personal data must be adequately trained. The information Commissioner's Office (ICO) recommends 2 hours data protection training per person per year. Over 50% of UK breaches last year were attributed to "inadvertent human error".

Companies cannot hope to meet the requirements of the new legislation unless everyone in the organisation who processes personal data (or PII) understands the key requirements of GDPR.

Our suite of three data protection eLearning modules (powered by content & technology from our strategic partner, Data Compliant) are perfect for ensuring you are GDPR-compliant, and cover the following areas:

- Recognising Personally Identifiable Information (PII)
- Information Security Awareness - inform and raise awareness of the importance of data protection and data security;
- GDPR in Practice - to learn and be able to put into practice the new requirements of GDPR



### What is it?

- eLearning courses developed for those who access / collect / use / store personal data
- Three Standalone Modules based on different requirements
- Clean and clutter free with primarily photographic & 3D imagery for RPII and ISA
- Simple, iconic visuals and examples to deliver key learning points
- Use of plain English and conversational, everyday vocabulary (avoiding legalese)
- Suitable for all: directors, junior staff members, employees, contractors, volunteers
- 120 minutes of training in all, equating to 2 CPD points per learner

**MEASURE - UNDERSTAND - IMPROVE**

## How it works

### GDPR in Practice

This module teaches the key definitions and 6 principles of the GDPR, the key features of PECR, and GDPR's subject rights and data transfer issues. The module is in 2 parts.

1. Part one focuses on giving information in a creative, engaging way using interactive gaming technology to involve learners and encourage them to find out more.
2. Part two involves learners in applying the knowledge they have gained.

### Recognising Personally Identifiable Information

This module teaches learners how to recognise personal data (or personally identifiable information) and sensitive personal data / special category data, to put GDPR into context

### Information Security Awareness

This module teaches the importance and key elements of data security awareness, including PCI requirements.



## Learning Outcomes

Quizzes and questions are used at the end of each stage to identify the level of understanding of the training provided. Students must pass with 88% to get their CPD points for GDPR and ISA. RPII has a 100% pass mark. If they don't pass they can go through the relevant sections again. Explanations and toolkits are provided. By the end of the course all learners will be able to:

- Understand how to recognise personal data and sensitive personal data
- Understand how to recognise social engineering techniques
- Understand the importance of appropriate security measures and how to use them at work and when working remotely.
- Describe the roles, policies and processes in a compliant organisation
- Describe what the GDPR and PECR cover
- Summarise the consequences of breaching the legislation
- Explain when to apply the principles of the law and regulations
- Describe situations that can cause a breach and how to avoid them
- Explain how to apply the principles of the regulation
- Explain the implications of the upcoming General Data Protection Regulations (GDPR) for their business

## Key Benefits

- ✓ **Simple and effective** - easy to understand, with online prompts
- ✓ **Engaging** - Makes a dry subject engaging by using a 'gamified' problem-solving and points-gathering approach
- ✓ **Comprehensive** - Covers all the key GDPR requirements
- ✓ **Scalable** - Can be used to train large numbers of employees and other workers (including charity volunteers) efficiently and effectively
- ✓ **Cost-effective** - Intensive and fast approach which ensures that employees are out of the business environment for less time than manual alternatives
- ✓ **Transparent** - Excellent progress monitoring and reporting
- ✓ **Flexible** - May be loaded onto an organisation's own Learning Management System (LMS)
- ✓ **Rewarding** - Allows CPD points to be earned by staff that complete the training



Induction programmes and training courses / material and e-learning



Facilitated team workshops



Individual coaching & mentoring

**WITH TRANSCEND, YOU CAN IMPROVE PERFORMANCE DURING TIMES OF CHANGE. OUR BLEND OF TOOLS AND SERVICES HELP YOU UNDERSTAND AND SHAPE AN EFFECTIVE TEAM CULTURE.**



**FOR MORE INFORMATION,  
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